

Add Keyboard Shortcuts to CASD

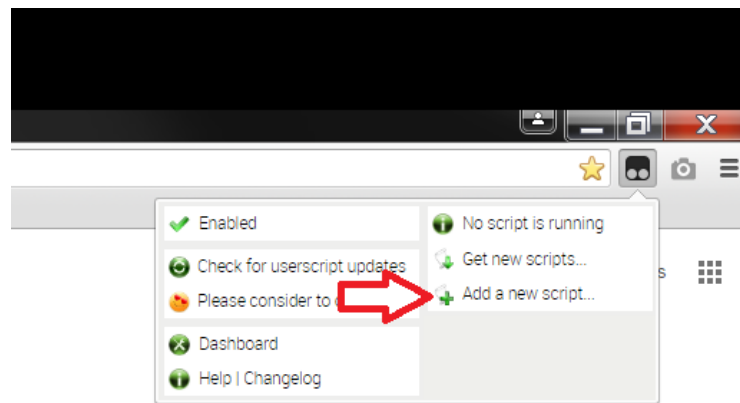
By Clayton G. Ousley

www.ClaytonGOusley.com

Install TamperMonkey for Chrome:

<https://chrome.google.com/webstore/search/tampermonkey?hl=en>

Create a new script by clicking the plugin's icon menu:



Paste in the JavaScript file:

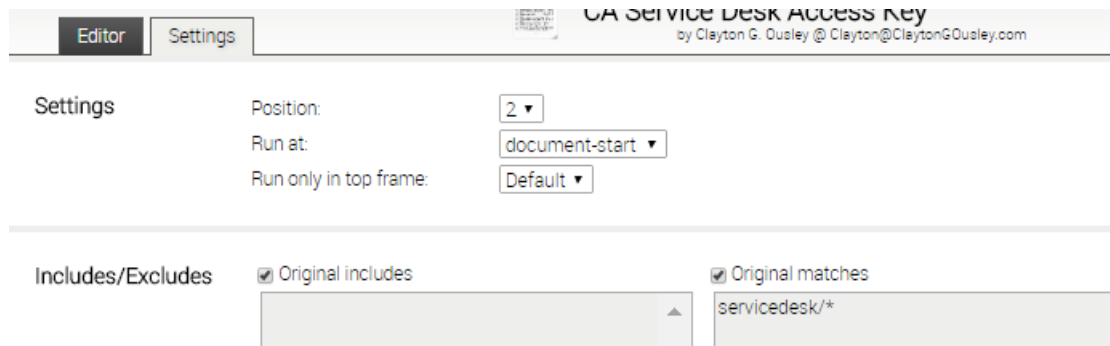
```
Editor Settings
CA Service Desk Access Key
by Clayton G. Ousley @ ClaytonGOusley.com

Update URL:

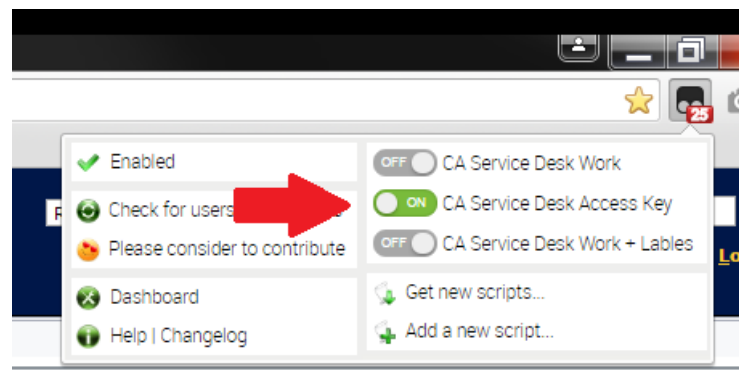
Search Replace Jump to line Insert constructor Auto-indent all

1 // ==UserScript==
2 // @name CA Service Desk Access Key
3 // @namespace ClaytonGOusley.com
4 // @version 1.0
5 // @description Applies access keys and stylings to Service Desk
6 // @author Clayton G. Ousley @ ClaytonGOusley.com
7 // @match servicedesk/*
8 // @grant Free
9 // ==/UserScript==
10
11
12
13
14+ function request() { //applies rules to all pages with "Request" in the page title (between the <title></title> HTML tags)
15 //alert("MONITORING FIRED");
16 document.querySelector('select[title="Status"]').accessKey = '='; //assigns accesskey to Status
17+ document.getElementsByTagName("label")[5].innerText = "=====Status=====";
18+ document.getElementsByTagName("label")[5].style.color = "red";
19
20 document.querySelector('textarea[title="Resolution"]').accessKey = '.'; //assigns accesskey to Resolution Area
21+ document.getElementsByTagName("label")[37].innerText = ".....Resolution.....";
22+ document.getElementsByTagName("label")[37].style.color = "red";
23
24 document.querySelector('input[pdmgq="assignee"]').accessKey = ','; //assigns accesskey to Assignee
25+ document.getElementsByTagName("label")[6].innerText = ",,,,,,,,Assignee,,,,,,,,";
26+ document.getElementsByTagName("label")[6].style.color = "red";
```

Go to the settings tab and make sure the following settings match:



Make sure the script is enabled:



**Your shortcuts are set. Your shortcut is
“ALT” + <character that surrounds the label>**

=====Status=====

Researching ▼

In the case of the “Status” field, the shortcut is ‘ALT’ + ‘=’

**Combine this KeyText Macros (available at the ADP Downloads
site)
for extra speed!**